Cherwell District Council

Overview and Scrutiny Committee

24 October 2023

Performance Monitoring Report Quarter 2 2023-24

Report of: Assistant Director Customer Focus

This report is public.

Purpose of report

To give the committee an update on how well the council is performing in delivering its Q2 priorities for 2023/24.

1.0 Recommendations

Officers recommend the committee:

1.1 Reviews the Council's Quarter 2 performance for 2023 and agrees any recommendations for Executive consideration.

2.0 Introduction

2.1 The council actively and regularly monitors its performance to ensure it delivers its priorities for the year ahead which are set out in its Outcomes Framework as agreed by the Executive on 3 April 2023.

3.0 Report Details

3.1 This report is to update the committee on how well the council is performing against the targets and milestones it set for the second quarter of this financial year.

4.0 Performance Summary

4.1 The council is performing well against its Q2 objectives, which consist of 26 Business Plan Measures, 11 Peer Review Actions, 15 Annual Delivery Plan milestones and 25 Equalities Diversity and Inclusion Action Plans activities.

4.2 Business Plan Measures

Of the 26 measures, all 26 were either achieved or within the agreed tolerance for the target.

See appendix 1 for the full list of targeted measures.

4.3 There are also seven measures that the council monitors for trend analysis to identify any emerging trends that might require early intervention from ourselves or partners. There are no targets for these measures as they are dependent on external factors. For quarter 2 there are no emerging trends to report.

See appendix 2 for the latest data for these seven monitoring measures.

4.4 Annual Delivery Plan Priorities

Of the 15 milestones for Q2, 14 were achieved and the following was slightly behind

• Deliver the UKSPF Shared Prosperity Fund and Rural England Prosperity Fund projects.

See Appendix 3 for the Q2 updates on the Annual delivery plan.

4.5 Peer Review Action Plan

Of the 11 actions for completing in Q2, 6 were achieved and the following 5 underway but on track for delivery within the required timeframes :

- Refresh the climate strategy and associated actions plans and continue to embed them across the organisation demonstrating a robust pathway to achieving its net zero ambition.
- Undertake a strategic asset review as part of the transformation and prioritisation programme to recognise the potential of the council's property portfolio in meeting its regeneration ambition.
- Communicate the council's vision for Banbury and Bicester. Adopt a Place shaping Strategy for Banbury (non-statutory masterplan) and clarify role in securing future stages.
- Create a prospectus for investment in Cherwell.
- Develop and agree a council wide Communications and Marketing Strategy

See Appendix 4 for the Q2 updates for the Peer Review Action Plan

4.6 Equalities, Diversity, and Inclusion Action plans

Please see Appendix 5 to review our progress against the Equalities, Diversity and Inclusion action plans.

4.7 Office of Local Government (OFLOG)

Earlier this year the government established a new performance body for local government called OFLOG. A key role of OFLOG is to provide credible and accessible data for analysing performance across local government to support its improvement. To do this it has developed a tool to bring together a selection of existing metrics across local government. So far, they have published four data sets (Adult social Care, Adult Skills, Waste Management and Finance). The metrics for the two subsets that are relevant to this council are attached in Appendix 6. We are awaiting further information on the publication and frequency of further data sets.

To review the Cherwell data published so far please go to Appendix 6.

4.8 Changing measures

The diagram in Appendix 7 shows the process for making changes to measures outside of the annual business planning process.

5.0 Conclusion and Reasons for Recommendations

The council has achieved 90% of its targets for Q2 of this financial year (2023/24). The committee is asked to review this performance and make recommendations for Executive consideration.

6.0 Consultation

This report sets out the performance position for the second quarter of this financial year, therefore no formal consultation or engagement is required.

7.0 Alternative Options and Reasons for Rejection

7.1 There are no alternative options to consider. However, members may wish to request further information from officers.

8.0 Implications

Financial and Resource Implications

 8.1 There are no financial implications arising directly from this report. Comments checked by: Michael Furness, Assistant Director of Finance / Section 151, Tel: 01295 221845 <u>Michael.Furness@cherwell-dc.gov.uk</u>

Legal Implications

8.2 There are no legal implications arising as a consequence of this report. Comments checked by: Shiraz Sheikh, Assistant Director Law & Governance, <u>Shiraz.Sheikh@cherwell-dc.gov.uk</u>

Risk Implications

8.3 The Risk Implications are detailed within the Executive and AARC Report for Quarter 2 2023.
Comments checked by:
Celia Prado-Teeling, Performance and Insight Team Leader, Tel: 01295 221556, <u>Celia.prado-teeling@cherwell-dc.gov.uk</u>

Equalities and Inclusion Implications

8.4 There are no direct equalities and inclusion implications as a consequence of this report.
Comments checked by:
Celia Prado-Teeling, Performance and Insight Team Leader, Tel: 01295 221556, Celia.prado-teeling@cherwell-dc.gov.uk

9.0 Decision Information

Key Decision

Financial Threshold Met: No

Community Impact Threshold Met: No

Wards Affected:

All

Lead Councillor

Councillor Sandy Dallimore, Portfolio Holder for Corporate Services

Councillor Adam Nell, Portfolio Holder for Finance

Document Information

Appendix number and title

- Appendix 1 Business Plan Measures Performance Q2
- Appendix 2 Monitoring Only Business Plan Objectives
- Appendix 3 Annual Delivery Plan Q2

- Appendix 4 Corporate Peer Review Challenge Action Plan Q2
- Appendix 5 Equalities, Diversity and Inclusion Action Plans Q2
- Appendix 6 OFLOG Cherwell Data
- Appendix 7 Performance measures process

Background papers

None

Report Author and contact details

Celia Prado-Teeling, Performance and Insight Team Leader, Tel: 01295 221556, Celia.prado-teeling@Cherwell-dc.gov.uk

Shona Ware, Assistant Director – Customer Focus Shona.Ware@Cherwell-dc.gov.uk